



# 679-2022 ADDENDUM 1

## PROVISION OF FRAUD AND WASTE HOTLINE AND CASE MANAGEMENT SYSTEM

### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL**

ISSUED: December 12, 2022  
BY: Joe Anne Wiebe  
TELEPHONE NO. 204 986-3404

**THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2021-03-05

**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.**

### **QUESTIONS AND ANSWERS**

Q1: How many employees does the City employ?

A1: In 2022, the total FTE count was 9,151.

Q2: How many reports have been received in the past per year

A2:

Number of Reports	2018	2019	2020	2021
	114	117	139	91

Q3: What is the breakdown web VS hotline reporting level?

A3: From December 8, 2021 to December 8 2022 there were 41 web reports; 36 Hotline – Live agent calls, and 1 transcribed report.

Q4: How many cases would need to be migrated to the new system?

A4: As of December 8, 2022, there are 750 reports to be migrated to the new system.

Q5: Are you able to let us know what your current contract subscription for these services is?

A5: Bid Op 1030-2016 Award information is publicly posted at: [Closed Bid Opportunity Information - Materials Management - Corporate Finance - City of Winnipeg](#)

Q6: Is the City open to negotiating the terms around indemnification?

A6: Yes, the City will consider negotiations relative to indemnity in accordance with B21. Bidders should be advised that the City will not indemnify Contractors.